

# **The Trafford Partnership**

## **Strategic Housing Partnership Annual Performance Report 2009/10**



## **Purpose and scope of the report**

- The report provides a summary of performance against the key objective of Better Homes for the Trafford Partnership for the period 1<sup>st</sup> April 2009 to 31<sup>st</sup> March 2010.
- The indicators included within this result have been previously identified by the partnership. The partnership self-evaluation process will evaluate the suitability of these indicators, and an updated list of measures will be included in the Partnership Agreement, on which future performance reports will be based (see self-evaluation process below).
- Quarterly data is provided, where available, and this data triggers a Red/Amber/Green (RAG) assessment of current performance, compared with the indicator target.
- The Direction of Travel arrow is based on a comparison with the previous period's result (which could be the last month, quarter or year depending on the indicator's frequency).

### **It is Recommended that the Strategic Housing Partnership:**

- Utilise the report to discuss any significant performance exceptions and proposed actions taken to address them – particularly for areas where cross partnership support is required
- Discuss risks identified and what actions can be taken to manage or mitigate them

## **Trafford Partnership Self-Evaluation and the development of Partnership Agreements**

The Strategic Housing Partnership is currently undertaking a self-evaluation of its Key Objectives and Priority Outcomes as part of the wider Trafford Partnership self-evaluation process.

The self-evaluation will provide the partnership with an understanding of its strengths, the key issues to focus its efforts on, and the improvement actions required to support the achievement of the outcomes set out within the Community Strategy.

These areas of focus and improvement actions will be documented within a Partnership Agreement, which will clearly set out a set of performance measures for the Strategic Housing Partnership to monitor and measure its impact and success in the future.

The 2008/11 Local Area Agreement will end in March 2011. It is unlikely to be replaced in its current format as directed by Government Office North West. It is therefore essential that the Partnership Agreements being developed by all thematic partnerships contain an effective set of measures linked to each Priority Outcome.

This includes indicators that evidence achievement of outcomes for the population of Trafford as a whole, but also local measures covering specific projects and geographic populations (e.g. neighbourhoods or equality strands).

Furthermore, the Partnership Agreements will identify where cross-partnership activity and monitoring arrangements are required.

## The Trafford Partnership

Trafford Partnership is the Local Strategic Partnership (LSP) for Trafford and is the single overarching strategic partnership for the borough that brings together the public, private, business, voluntary and community sectors. The Partnership takes a broad overview of activity in the area and guides strategic planning and decision making. It also aims to be close enough to day-to-day activity across the area to be guided by local priorities.

### Trafford 2021: a blueprint

One of the main purposes of the Trafford Partnership is to create, monitor and review the Sustainable Community Strategy.

Trafford 2021: a blueprint is the Trafford Partnerships Sustainable Community Strategy that sets out the Partnerships Vision for 2021, including its priority areas which are shown through the seven key objectives shown below. We will direct our work as the Trafford Partnership to deliver this vision and the seven key objectives. However, this is not to say that this is all we will do: we will also work on other areas that help to improve the quality of life for residents of Trafford.



### In addition to delivering the 'Vision 2021; the Trafford Partnership also aims to:-

- Bring together partners who do not normally work together to achieve more than they can achieve alone
- Co-ordinate and simplify existing partnerships and strategies where necessary
- Enable fresh opportunities to be identified
- Develop a partnership philosophy
- Harness existing and new policy and resources to improve quality of life outcomes for local people and local businesses
- Utilise the existing partnerships and organisations to reduce the bureaucratic burden by rationalising structures and partnerships in Trafford where there is overlap
- Provide strategic direction to the thematic partnerships

## **The Seven Key Objectives**

### **➤ Safety and Reassurance**

By 2021 Trafford will be an exceptionally safe place to live, where crime continually reduces and fear of crime is not a constraint to daily life and investment. Trafford will continue to be the safest area to live in Greater Manchester.

### **➤ Strong Economy**

By 2021 Trafford will have a high performing economy that makes a significant contribution to the Manchester City region. Business: Trafford will continue to attract and retain internationally competitive businesses, will have a strong local business base and have positioned itself as the enterprise capital of the North West. Places: Trafford will provide a high quality, sustainable and competitive environment for investment with plans for Metrolink expansion secured. People: Trafford will have a well skilled and adaptable workforce which meets the changing needs of the employers. Residents will participate in and benefit from the success of the local economy and the Manchester City Regional economy.

### **➤ Strong Communities**

By 2021 Trafford will be the most harmonious place to live in Greater Manchester, where people from different backgrounds get on well together and feel that they belong to their neighbourhood. The majority of residents will be satisfied with services and feel that they can influence decisions in their locality. The borough will have a thriving voluntary and community sector, where more people of all ages and background come together to help support their local communities.

### **➤ Brighter Futures**

By 2021 our aim is that all children and young people are safe and can achieve their potential and are not disadvantaged by physical, emotional, social or economic barriers. They will be supported by excellent schools and services. Families will be central to our strategy ensuring they are engaged in determining the level of service and support they require.

### **➤ Positive Environmental Impact**

By 2021 Trafford will have high quality public spaces, countryside and streetscape that are accessible, well maintained, attractive and well used. Fewer resources will be consumed as more residents reduce, reuse and recycle and more homes become energy efficient. Damage to the environment will be lessened through less carbon usage in the transport, domestic and business sectors.

### **➤ Better Homes**

By 2021 there will be better housing choice with more new and affordable homes. Homes will be more sustainable as more homes are built on previously developed land and are better designed and environmentally friendly. A wider range of high quality support services will be in place to support people such as the elderly and vulnerable people to stay in their houses for longer and maintain independent living.

### **➤ Improved Health & Well Being**

By 2021 life expectancy in Trafford will be significantly above the national average and the gaps between the neighbourhoods with the worst and best health will be considerably reduced. Every school will be excellent with educational inequalities reduced or removed. Residents will be healthy, active and have an improved quality of life with more participating in physical activity, sport and culture.

## Trafford Housing Partnership

### The aims of the Strategic Housing Partnership:

By 2021 there will be better housing choice with more new and affordable homes. Homes will be more sustainable as more homes are built on previously developed land and are better designed and environmentally friendly. A wider range of high quality support services will be in place to support people such as the elderly and vulnerable people to stay in their houses for longer and maintain independent living.

### Key Strategies and documents:

- Trafford Housing Strategy, 2009 – 12

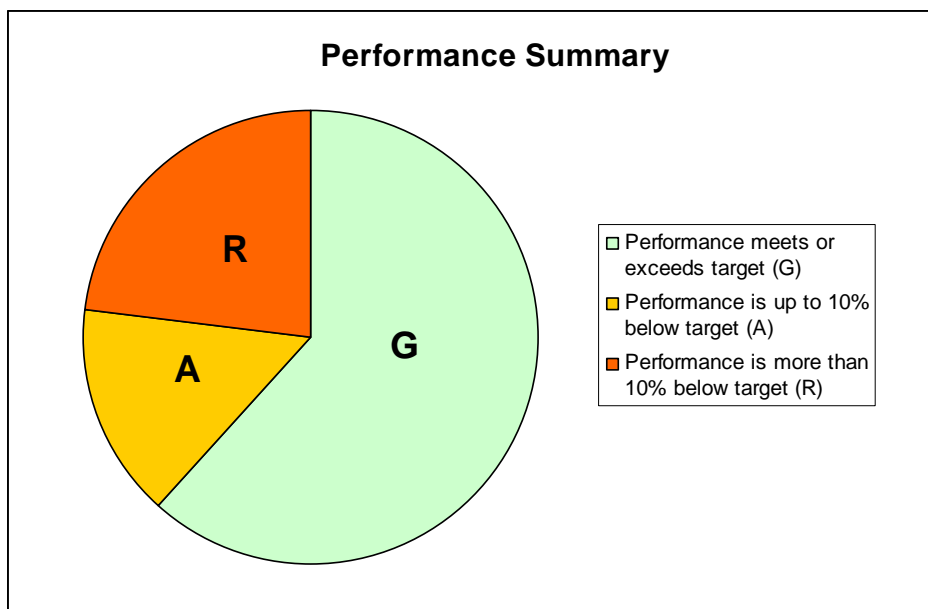
### Priority Outcomes & Performance Measures: (to be reviewed following self evaluation)

Priority Outcomes		Performance Measures
<b>BH1</b>	More new homes	NI 154 Net additional homes provided ( <b>LAA</b> )
<b>BH2</b>	More affordable homes	NI 155 Number of affordable homes delivered (gross)
		BVPI 64 The number of private sector vacant dwellings returned into occupation or demolished during the financial year as a direct result of action by authority
		L21/3 Total number of Social Rented Houses developed
		QoL 37 Affordable dwellings completed as a percentage of all new housing completions
<b>BH3</b>	An increase in better designed and environmentally friendly homes	NI 187a Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating
		NI 187b Tackling fuel poverty – % of people receiving income based benefits living in homes with a high energy efficiency rating
<b>BH4</b>	More homes built on previously developed land	NI 159 Supply of ready to develop housing sites
<b>BH5</b>	More vulnerable and older people are able to stay in their houses and be independent for longer	NI 141 Percentage of vulnerable people achieving independent living
		NI 142 Percentage of vulnerable people who are supported to maintain independent living
		NI 145 Adults with learning disabilities in settled accommodation
		BV 202 The number of people sleeping rough within a single night within the area of the Authority
		BV 213 Number of households who considered themselves as homeless, who approached the local housing authorities advice services, and for whom housing advice casework intervention resolved their situation.
<b>BH6</b>	Nowhere in Trafford is identified in the most deprived 5% of neighbourhoods	

## Performance Summary for the Strategic Housing Partnership for Year End 2009/10

### Overall analysis

The 6 Priority Outcomes are measured by 13 Performance Measures. There are 8 indicators (62%) where performance meets or exceeds target (Green), 2 indicators (15%) where performance is up to 10% below target (Amber) and 3 indicators (23%) where performance is more than 10% below target (Red).



### Performance Exceptions

The following indicators currently have a RED performance status and/or are at risk of not achieving target by year end.

- NI 155: Number of affordable homes delivered (gross)
- NI 145: Adults with learning disabilities in settled accommodation
- BV 213: Number of households who considered themselves as homeless, who approached the local housing authority's advice services, and for whom housing advice casework intervention resolved their situation.

### Performance Key

G Performance meets or exceeds the target	↑	Performance has improved compared with the previous period
A Performance is within 10% of the target	↔	Performance is the same compared with the previous period
R Performance is more than 10% below the target	↓	Performance has worsened compared with the previous period

N/A = 2009/10 result not yet available

# TRAFFORD PARTNERSHIP – STRATEGIC HOUSING PARTNERSHIP

## ANNUAL PERFORMANCE REPORT 2009/10

INDICATOR		2008/09		2009/10					
REF	DEFINITION	ACTUAL	TARGET	Q1	Q2	Q3	Q4	TARGET	DOT
<b>BH1 MORE NEW HOMES</b>									
<b>NI 154</b>	Net additional homes provided (LAA)	427 R	694	47 R	135 (YTD 182) R	103 (YTD 285) R	70 (YTD 355) G	350	↓
Q4 performance has fallen below that for Q3. Overall performance for the year has achieved 51% of the upper target and is still being affected by the national economic situation. A request to the CLG to reduce the target was made in July 2009, this has now been agreed and the new target is 350.									
<b>BH2 MORE AFFORDABLE HOMES</b>									
<b>NI 155</b>	Number of affordable homes delivered (gross)	207 G	119	17 G	36 G	49 G	59 R	98	↑
Uncertainty in the housing market has seriously affected the delivery of low cost home ownership. The number of affordable homes developed in 2009/10 is considerably less than expected with a significant number of units being carried over to 2010/11 and some being lost from the programme entirely. A request to the CLG to reduce the target was made in July 2009, this has now been agreed and the new target is 98.									
<b>BVPI 64</b>	The number of private sector vacant dwellings returned into occupation or demolished during the financial year as a direct result of action by authority	62 G	20	6 G	12 (YTD 18) G	17 (YTD 35) G	17 (YTD 52) G	20	↔
<b>L21/3</b>	Total number of Social Rented Houses developed	108 G	82	13 R	32 R	45 R	55 A	59	↑
33 rented units developed by Trafford Housing Trust will be completed in April 2010, this is due to delays on site caused by poor weather conditions in January and February. Difficulties locating a suitable site for the single persons homeless unit meant that completion of the 20 units was not possible in 2009/10. However, work has now started at Cornbrook Court in Old Trafford and the units will be completed later in 2010. 6 units to be developed by Tung Sing Housing Association at Meadowbank Court in Stretford, failed to get planning consent. Delays in obtaining planning consent have meant that a further 4 rented units at Roebuck Gardens, Sale, and 14 rented units at City Road, Old Trafford will not be completed until later in 2010.									
<b>QoL 37</b>	Affordable dwellings completed as a percentage of all new housing completions	N/A	10%	45% G	29% G	17% G	17% G	10%	↔
<b>BH3 AN INCREASE IN BETTER DESIGNED AND ENVIRONMENTALLY FRIENDLY HOMES</b>									
<b>NI 187a</b>	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy	6.67% A	6.03%	Annual Indicator			5.65% A	5.1%	↑

	efficiency rating Defra								
<p>2500 questionnaires have just been sent out and the outcomes will be input into the computer systems as they come in Q1.</p> <p>Q3 -22.1.2010 The Council succeeded in meeting it's target by a reduction from 8.22% to 6.6.7% for the year 2008-09 - for dwellings with households on income based benefits with a SAP rating of under 35. However, when comparing this to Regional &amp; National figures the performance for Trafford is low. This is entirely attributable to a major reduction in budget of c25% for grant based assistance for the year (compared to expenditure the previous year) and despite best efforts to maximise limited resources. In addition the Council has utilised partnership developments and has made 400 referrals of households with elderly residents in fuel poverty, to AWARM (Affordable Warmth Access Referral Mechanism) for support.</p>									
INDICATOR		2008/09		2009/10					
REF	DEFINITION	ACTUAL	TARGET	Q1	Q2	Q3	Q4	TARGET	DOT
<b>NI 187 b</b>	Tackling fuel poverty – % of people receiving income based benefits living in homes with a high energy efficiency rating Defra	24.22% G	24.22%	Annual Indicator			34.46% G	34.22%	↑
<b>BH4 MORE HOMES BUILT ON PREVIOUSLY DEVELOPED LAND</b>									
<b>NI 159</b>	Supply of ready to develop housing sites	129.97%	N/A	Annual Indicator			123% G	110%	↓
<b>BH5 MORE VULNERABLE AND OLDER PEOPLE ARE ABLE TO STAY IN THEIR HOUSES AND BE INDEPENDENT FOR LONGER</b>									
<b>NI 141</b>	Percentage of vulnerable people achieving independent living	78.69% G	68%	84% G	87.34% G	87% G	87% G	75%	↔
<b>NI 142</b>	Percentage of vulnerable people who are supported to maintain independent living	99% G	95%	99% G	99% G	99% G	99% G	99%	↔
<b>NI 145</b>	Adults with learning disabilities in settled accommodation	100%	N/A	Annual Indicator			72.38% R	82%	↓
<p>This is a provisional figure, as the deadline for inputting of assessment and review data into the ESCR is the end of April. The main reason for this dip appears to be due to a slightly different way of counting numbers of people in the denominator. Consequently, this denominator figure is significantly higher than that of the previous year, so whilst more people are counted as being in settled accommodation the overall result is lower.</p> <p>It should be noted that this level of performance would have been top quartile for 2008/09 in relation to our IPF comparator authorities.</p>									
<b>BV 202</b>	The number of people sleeping rough within a single night within the area of the Authority	9 R	4	5 R	4 G	2 G	0 G	4	↑

INDICATOR		2008/09		2009/10					
REF	DEFINITION	ACTUAL	TARGET	Q1	Q2	Q3	Q4	TARGET	DOT
<b>BV 213</b>	Number of households who considered themselves as homeless, who approached the local housing authorities advice services, and for whom housing advice casework intervention resolved their situation.	<b>5.72 R</b>	<b>7</b>	<b>1.9 G</b>	<b>3.5 G</b>	<b>5.1 G</b>	<b>6.6 R</b>	<b>8</b>	<b>↓</b>
Housing Options have prevented 596 households from becoming homeless in comparison to 526 (5.72%) last year. Housing Options will continue to place great emphasis on the prevention of homelessness.									
<b>BH6 NOWHERE IN TRAFFORD IS IDENTIFIED IN THE MOST DEPRIVED 5% OF NEIGHBOURHOODS</b>									